Michael Wong

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Objective: To obtain the Management Trainee Internship at Enterprise, Inc.

Summary of Qualifications

- Clean driving record, valid driver's license
- Demonstrated leadership skills acquired through roles in various student organizations
- Experience working directly with customers in sales and customer service
- Computer Skills: Microsoft Word, Excel, & PowerPoint; Adobe Photoshop; PC & Mac
- Bilingual in Spanish (reading, writing, speaking)

Education

B.A. in Business Management Economics, emphasis in Accounting

June 2016

University of California, Santa Cruz

Business Experience

Advertising Account Assistant

Oct. 2012 - Present

- City on a Hill Press, UC Santa Cruz, Santa Cruz, CA
- Managed 100+ clients and their advertising needs
- Collaborated with graphic designers using Adobe software to develop effective advertisements
- Raised an average of \$3,000+ in advertising revenue each month

Sales Associate Nov. 2013 - Sept. 2014

Sears, Capitola, CA

- Assist with shelf-stocking and organizing displays to maintain an efficient workplace
- Managed cashier drawer to ensure accurate daily cash records
- Answered customer's questions about products, services, and merchandise

Small Business Consultant Intern

Summer 2012

Small Business Development Center, Chula Vista, CA

- Advised small furniture business owner on website strategy; increased site traffic by 27% in 2 months
- Led 2 interns in small business owners orientation meetings utilizing targeted marketing strategies to outreach services offered to potential clients
- Developed cash flow strategies and determined loan eligibility while working with clients 1-on-1

Leadership Experience Vice President

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Sept. 2015 - present

Delta Sigma Pi Fraternity, UC Santa Cruz

- Established a mentor program for underrepresented elementary and high school students
- Facilitated member collaboration to offer tutoring services and personal support to students
- Developed online server to upload and share notes and readings from all classes taken by members

Treasurer March 2014 – present

Accounting Club, UC Santa Cruz

- Collaborated with local businesses to establish job shadowing programs and employer contacts
- Create and deliver PowerPoint presentations to business classes and academic departments
- Manage club accounts of \$5,000 and create budgets for six service events per year